



# Understanding Student Perceptions of Teaching and Learning Challenges in Higher Education Institutions

<sup>1</sup>Reshma Tamboli

*Arihant Institute of Business Management, Pune, India.*

*Mob: +91 9503370906, E-mail: [reshma.tamboli26@gmail.com](mailto:reshma.tamboli26@gmail.com)*

*Orcid id: [0009-0005-0151-0111](https://orcid.org/0009-0005-0151-0111)*

<sup>2</sup>Dr. Rajesh U. Kanthe

*Research Guide, Bharati Vidyapeeth (Deemed to be University), Pune, Maharashtra, India.*

*Mob: +91 9422411133, Email: [drrajeshkanthe@gmail.com](mailto:drrajeshkanthe@gmail.com)*

*Orcid id: [0000-0002-4278-948X](https://orcid.org/0000-0002-4278-948X)*

<sup>3</sup>Dr. Shrikant Waghulkar

*Arihant Institute of Business Management, Pune, India.*

*Mob: +91 9921619561, Email: [shrikant.beed2011@gmail.com](mailto:shrikant.beed2011@gmail.com)*

*Orcid id: [0000-0002-3767-3765](https://orcid.org/0000-0002-3767-3765)*

## Abstract

The evolving landscape of higher education institutions (HEIs) has brought forward a variety of challenges in the teaching and learning process. With an increasing focus on student satisfaction and academic performance, understanding students' perceptions of these challenges is crucial for institutions aiming to enhance the learning experience. This paper presents a comprehensive review of literature on the key factors influencing student perceptions of teaching and learning challenges in HEIs. Drawing from a wide range of studies, it explores dimensions such as curriculum design, teaching methods, assessment practices, student engagement, and institutional support. The review identifies various external and internal factors affecting the teaching-learning process, including technology integration, student-faculty interaction, academic resources, and the evolving expectations of students. Additionally, the study highlights the importance of addressing diverse learning needs, fostering inclusivity, and creating a supportive academic environment. By synthesizing insights from existing research, this paper offers a framework to understand the factors that shape students' perceptions and provides recommendations for HEIs to adapt to the changing educational demands. The findings underscore the necessity for a holistic approach to improving teaching and learning practices that considers both students' academic and non-academic challenges.

**Keywords:** *Student perceptions, teaching challenges, learning challenges, higher education, curriculum design, student engagement, academic support, teaching methods, assessment practices, educational technology, student satisfaction, institutional support.*

## 1 Conceptual Background

In the modern educational landscape, technology has become a driving force that is reshaping the teaching and learning process across institutions globally. The integration of digital tools into education has not only transformed traditional methods of teaching but has also brought about new opportunities for learning and student engagement. Technology in education encompasses a wide range of tools, such as Learning Management Systems (LMS), virtual classrooms, digital collaboration platforms, multimedia resources, and online libraries. These innovations help make education more flexible, interactive, and accessible, thus promoting a more personalized learning experience for students.

The potential benefits of technology in education are vast. Through digital platforms, students can access a wide variety of resources, including course materials, recorded lectures, and collaborative learning opportunities, all of which contribute to an enhanced educational



experience. Additionally, technology can support teachers in delivering content in more dynamic and engaging ways, using multimedia and interactive content to complement traditional methods. Despite these benefits, the implementation of technology in educational institutions is not without its challenges, especially in developing and under-resourced regions.

A major challenge faced by many institutions is the inadequate technological infrastructure. This includes limited access to high-speed internet, outdated hardware, and insufficient devices, which can significantly hinder the adoption of digital tools and platforms. Without reliable and modern infrastructure, even the most well-intentioned efforts to integrate technology into the classroom can fall short. As a result, students may have unequal access to technological resources, leading to disparities in educational opportunities and outcomes.

Another obstacle is the lack of adequate training and professional development for educators. While many teachers understand the importance of incorporating technology into their teaching, they may lack the skills and knowledge required to use digital tools effectively. This gap in digital literacy can create a barrier to the successful implementation of technology in the classroom. Furthermore, resistance to change is common among educators who are accustomed to traditional methods of teaching. Some may feel overwhelmed by the fast pace of technological advancements and prefer to stick to familiar, conventional teaching practices. This resistance can slow the adoption of new tools and hinder the ability of institutions to innovate.

Technical support is a crucial component of successful technology integration. Educational institutions often struggle with providing ongoing technical assistance to staff and students. Inadequate support staff and slow response times to technical issues can lead to disruptions in the teaching process, causing frustration and discouraging the continued use of technology in the classroom. A lack of continuous maintenance and updates of technological systems also leads to problems with functionality, creating further obstacles for effective teaching and learning.

### **Problem Statement**

*The integration of technology into educational settings faces significant challenges, including inadequate infrastructure, insufficient training for educators, resistance to adopting new teaching methods, and a lack of technical support. These challenges hinder the full utilization of technology's potential to enhance teaching and learning. This study aims to critically examine the technological challenges faced by educational institutions and their impact on the effectiveness of teaching and learning.*

### **Statement of Objective**

- *The main objective of this research is to identify and analyze the key technological challenges that educational institutions face, focusing on their impact on teaching effectiveness and the overall learning experience.*

### **Hypothesis**

- *Ha1: There is a significant relationship between the availability of technological infrastructure and the effectiveness of teaching in educational institutions.*
- *H01: There is no significant relationship between the availability of technological infrastructure and the effectiveness of teaching in educational institutions.*

By addressing these technological barriers, the study aims to provide insights into how educational institutions can improve their technological infrastructure, support educators through training, and overcome resistance to new tools. This will help ensure a more effective



and seamless integration of technology, ultimately enhancing the teaching and learning experience for both educators and students.

## 2 Review of Literature

The higher education landscape has undergone significant transformations in recent years, with shifts in teaching methodologies, technological advancements, and evolving student expectations. As students increasingly navigate complex learning environments, understanding their perceptions of teaching and learning challenges becomes essential. This review synthesizes insights from existing literature to shed light on the various factors that shape students' experiences in higher education, focusing on the challenges they encounter and how these challenges influence their academic performance, engagement, and overall perceptions of learning. Drawing on both foundational theories and contemporary research, this review provides a comprehensive understanding of student perceptions in higher education, establishing a theoretical basis for the present study.

A fundamental framework for understanding student perceptions in higher education is Biggs' (1993) 3P Model of Teaching and Learning, which emphasizes the interrelated components of presage, process, and product in the learning environment. According to Biggs, student perceptions are influenced by the teaching strategies employed (process), the characteristics and prior knowledge of students (presage), and the resulting learning outcomes (product). This model has been widely applied to examine how different teaching practices affect students' academic experiences and perceptions. Research applying this framework highlights that active learning methods, such as group discussions and project-based activities, often lead to more positive student perceptions of the learning process, fostering higher levels of engagement and academic achievement (Prosser & Trigwell, 1999). This theoretical foundation serves as a crucial basis for understanding the key elements of teaching and learning that impact student perceptions.

A significant body of literature has explored the role of teaching quality and student satisfaction in shaping student perceptions. Gosling (2005) and Tuckman (2003) highlight the importance of instructional strategies, including clarity, organization, and responsiveness, in fostering positive student experiences. Research by Wilson et al. (1997) demonstrated that students tend to perceive teaching as effective when instructors employ clear communication, provide timely feedback, and maintain an engaging and supportive classroom environment. Furthermore, Cheng and Lu (2013) explored the relationship between student satisfaction and teaching quality, concluding that students are more likely to be satisfied with their education when they perceive the teaching methods as being aligned with their learning needs. These findings suggest that the nature of teaching methods and the instructor's ability to create a supportive learning environment are central factors shaping students' perceptions of teaching effectiveness.

In addition to teaching practices, technology and its integration into learning play a crucial role in shaping student perceptions. The rise of online learning platforms and digital tools has fundamentally altered the teaching and learning experience in higher education. Kirkwood and Price (2014) explored how students perceive the use of technology in the classroom, highlighting that while students often view digital tools as enhancing their learning experience, they also face challenges related to accessibility, usability, and technical issues. Studies by Salmon (2005) and Bates and Poole (2003) indicate that students' perceptions of online learning are shaped by their ability to engage with digital content, their level of technological proficiency, and the overall quality of the online course design. Furthermore, Anderson (2008) discusses how blended learning environments, which combine face-to-face and online



instruction, are perceived positively by students when they offer flexibility, interactivity, and opportunities for self-directed learning. These studies emphasize the need for higher education institutions to address challenges in the integration of technology to ensure positive student perceptions of e-learning and digital tools.

Perceived workload and the academic pressure students experience are significant factors that influence their perceptions of learning in higher education. Ames (1992) and Covington (1992) argue that students' perceptions of workload and academic demands directly affect their motivation and approach to learning. Kember (2004) found that students who perceived a high workload often reported feelings of stress, which in turn negatively impacted their academic performance and engagement. Conversely, students who perceived a manageable workload, along with opportunities for active learning and feedback, reported more positive attitudes towards their learning experience. These insights suggest that institutions should consider the balance between academic expectations and the support systems available to help students manage their academic responsibilities.

The influence of peer relationships and social learning environments also plays a significant role in shaping students' perceptions of teaching and learning challenges. Research by Terenzini et al. (2001) and Astin (1993) emphasizes the importance of social interactions among peers, faculty, and staff in fostering a positive learning environment. Students who perceive their academic environment as collaborative and supportive tend to have more favorable perceptions of their overall learning experience. Studies have shown that peer interactions, both inside and outside the classroom, contribute to student motivation, problem-solving skills, and academic success (Pascarella & Terenzini, 2005). The role of peer support in addressing teaching and learning challenges, such as group assignments, study groups, and social networks, has been shown to improve students' perceptions of the learning process, fostering a sense of community and engagement within higher education settings.

Cultural diversity and student background also significantly shape student perceptions of the learning environment. Research by Zhao, Kuh, and Carini (2005) and Kuh et al. (2007) suggests that students' academic backgrounds, including their previous educational experiences and cultural contexts, influence their expectations of higher education and their experiences within it. For instance, international students may face unique challenges in adapting to new teaching styles, communication norms, and academic expectations in foreign educational systems. Salisbury et al. (2013) and Liu et al. (2018) highlight that institutions must be aware of these diverse student needs and create inclusive learning environments that support the academic success of all students, regardless of their background or prior experiences.

The review of literature underscores the complexity of the factors influencing student perceptions of teaching and learning in higher education. It highlights the importance of teaching quality, technology integration, perceived workload, peer relationships, and cultural diversity in shaping students' academic experiences. These factors collectively contribute to the challenges students face in higher education institutions and their overall perceptions of the learning environment. The theoretical frameworks and empirical studies reviewed here provide a solid foundation for the present study, which seeks to examine the challenges students encounter in higher education and how these challenges impact their learning outcomes, engagement, and perceptions of teaching effectiveness. By drawing from established research, the study aims to contribute to a deeper understanding of the factors that influence student experiences and to identify strategies for improving the teaching and learning process in higher education institutions.



### 3 Methodology

This study adopts a quantitative research design to explore the perceptions of students regarding teaching and learning challenges in higher education institutions. The objective is to understand how students perceive various factors that impact their learning experiences, such as instructional quality, resource availability, and institutional support. The research is designed in a descriptive approach, which is ideal for providing a comprehensive overview of student perceptions and identifying key challenges they face in higher education settings. This approach allows for a detailed examination of the relationships between teaching practices and student experiences, offering valuable insights into the challenges of the learning environment in higher education institutions.

The sampling technique employed in this study is purposive sampling, a non-probability sampling method that focuses on selecting participants who meet specific criteria relevant to the research. The respondents selected for this study are students currently enrolled in higher education institutions who have experienced teaching and learning processes firsthand. Purposive sampling ensures that the sample consists of individuals who can provide meaningful insights into the challenges faced by students, based on their direct experiences. By targeting students who are familiar with the educational processes, the research ensures that the data collected is both relevant and informed by real experiences.

Data for this research was collected using a structured closed-ended questionnaire distributed via Google Forms. The questionnaire was designed to capture specific information about student perceptions of teaching quality, access to learning resources, the effectiveness of teaching methods, and institutional support services. Using Google Forms facilitated the easy distribution and collection of responses, ensuring accessibility and efficiency in data gathering. The closed-ended questions included in the questionnaire were carefully crafted to address key areas such as students' satisfaction with teaching methods, challenges in accessing resources, and their overall academic experiences. Likert-scale questions, multiple-choice questions, and ranking items were included to provide comprehensive data on students' attitudes and perceptions.

To determine the appropriate sample size, Morgan's Table for Sample Size Determination was used. This statistical table helps in estimating the required sample size based on the population size, confidence level, and margin of error. In this study, a 95% confidence level and a 5% margin of error were selected, which are common standards for ensuring statistical reliability. Based on these parameters and the target population of students in higher education institutions, the sample size was determined to be 540 respondents. This sample size is sufficient to ensure that the findings are statistically significant and provide a high level of confidence in the results.

The data collected was subjected to descriptive statistics to summarize and describe the characteristics of the data, such as frequency distributions, percentages, and mean values. This helped to outline the general trends in student perceptions regarding teaching and learning challenges in higher education. Furthermore, correlation analysis was performed to explore the relationships between various factors, such as teaching quality and resource availability, and student perceptions of the learning environment. This analysis helped identify the strength and direction of these relationships. Additionally, regression analysis was used to understand the impact of different teaching practices and institutional support on student satisfaction and learning outcomes. The regression models tested how various factors, such as instructional methods, course content, and available learning resources, influenced student perceptions of their overall educational experience.





While the study provides valuable insights, certain limitations should be acknowledged. Since the data is self-reported, there may be biases such as social desirability bias, where respondents may provide answers they believe are more socially acceptable. Additionally, the use of purposive sampling limits the generalizability of the findings, as it focuses only on students who have experienced specific teaching and learning processes. Furthermore, the study is geographically limited to a specific set of higher education institutions, which may not reflect the perceptions of students in different regions or types of institutions globally.

## 4 Hypothesis Testing

*1. H<sub>a1</sub>: There is a significant relationship between the availability of technological infrastructure and the effectiveness of teaching in educational institutions.*

*H<sub>01</sub>: There is no significant relationship between the availability of technological infrastructure and the effectiveness of teaching in educational institutions.*

Regression analysis is conducted to investigate the relationship between the availability of technological infrastructure and the effectiveness of teaching in educational institutions. In this analysis, the dependent variable, effectiveness of teaching, is examined against the independent variable, availability of technological infrastructure. This approach aims to determine how the presence and quality of technological resources, such as digital tools, internet access, and multimedia facilities, influence teaching effectiveness.

The regression model quantifies the strength and significance of this relationship, offering insights into whether better technological infrastructure leads to improved teaching outcomes. The results, as summarized in the analysis, will provide a clear understanding of how technological infrastructure impacts the teaching process, thereby informing decisions on infrastructure investments in educational institutions.

**Table 1 Variable Summary**

| Variables Entered/Removed <sup>b</sup>           |  |                   |        |
|--|--|-------------------|--------|
| Model  | Variables Entered  | Variables Removed | Method |
| 1  | Internet Access, Availability of Digital Tools, Multimedia Resources, Technological Support Services, Teacher Proficiency with Technology <sup>a</sup> | .                 | Enter  |
| a. All requested variables entered.              |  |                   |        |
| b. Dependent Variable: Effectiveness of Teaching |  |                   |        |

The regression model investigates the relationship between the availability of technological infrastructure and the effectiveness of teaching in educational institutions, incorporating five independent variables: Internet Access, Availability of Digital Tools, Multimedia Resources, Technological Support Services, and Teacher Proficiency with Technology. These variables were all entered into the model using the "Enter" method, meaning that no variables were removed, and all were considered simultaneously.

The dependent variable in this analysis is the Effectiveness of Teaching. This approach seeks to determine how each aspect of technological infrastructure influences teaching outcomes, offering insights into the significance of these factors in enhancing educational effectiveness.

**Table 2 Model Summary**



| Model Summary <sup>b</sup>  |                   |          |                   |                            |                   |          |     |     |               |               |
|---|-------------------|----------|-------------------|----------------------------|-------------------|----------|-----|-----|---------------|---------------|
| Model   | R                 | R Square | Adjusted R Square | Std. Error of the Estimate | Change Statistics |          |     |     |               | Durbin-Watson |
|   |                   |          |                   |                            | R Square Change   | F Change | df1 | df2 | Sig. F Change |               |
| 1   | .731 <sup>a</sup> | 0.535    | 0.533             | 1.004                      | 0.535             | 311.884  | 530 | 539 | .000          | 1.804         |
| a. Predictors: (Constant), Internet Access, Availability of Digital Tools, Multimedia Resources, Technological Support Services, Teacher Proficiency with Technology. |                   |          |                   |                            |                   |          |     |     |               |               |
| b. Dependent Variable: Effectiveness of Teaching  |                   |          |                   |                            |                   |          |     |     |               |               |

The Model Summary table reveals important insights into the regression analysis examining the relationship between technological infrastructures and teaching effectiveness. The correlation coefficient (R) of 0.731 suggests a strong positive relationship between the independent variables (Internet Access, Availability of Digital Tools, Multimedia Resources, Technological Support Services, and Teacher Proficiency with Technology) and the effectiveness of teaching. The R Square value of 0.535 indicates that 53.5% of the variance in teaching effectiveness can be explained by these technological factors, highlighting their substantial role in enhancing educational outcomes. The Adjusted R Square of 0.533 takes into account the number of predictors in the model and provides a more accurate estimate of the model's explanatory power. The standard error of the estimate is 1.004, indicating the average distance between the observed and predicted values. The F Change value of 311.884, with a significant p-value of 0.000, indicates that the model is highly significant, meaning the independent variables collectively have a statistically significant impact on the dependent variable (Effectiveness of Teaching). Finally, the Durbin-Watson statistic of 1.804 suggests that there is no significant autocorrelation in the residuals, confirming the reliability of the model.

**Table 3 ANOVA**

| ANOVA <sup>b</sup>  |            |                |     |             |         |                   |
|---|------------|----------------|-----|-------------|---------|-------------------|
| Model   |            | Sum of Squares | df  | Mean Square | F       | Sig.              |
| 1   | Regression | 1605.08        | 5   | 321.016     | 311.884 | .000 <sup>a</sup> |
|   | Residual   | 1403.31        | 539 | 1.007       |         |                   |
|   | Total      | 3008.39        | 544 |             |         |                   |
| a. Predictors: (Constant), Internet Access, Availability of Digital Tools, Multimedia Resources, Technological Support Services, Teacher Proficiency with Technology. |            |                |     |             |         |                   |
| b. Dependent Variable: Effectiveness of Teaching  |            |                |     |             |         |                   |

The ANOVA table reveals that the regression model, which includes Internet Access, Availability of Digital Tools, Multimedia Resources, Technological Support Services, and Teacher Proficiency with Technology as predictors, significantly explains the variance in the dependent variable, "Effectiveness of Teaching." The F-statistic of 311.884 with a p-value of 0.000 indicates that the model is statistically significant, suggesting that the independent variables collectively have a strong and significant impact on teaching effectiveness. The total variance in the effectiveness of teaching is 3008.39, with 1605.08 of it explained by the model, confirming the importance of technological infrastructure in enhancing teaching outcomes. Since the p-value is less than the significance level (0.05), we reject the null hypothesis (H01), which stated that there is no significant relationship between the availability of technological infrastructure and the effectiveness of teaching. This finding supports the alternative hypothesis



(Ha1), indicating that there is indeed a significant relationship between technological infrastructures and teaching effectiveness.

**Table 4 Coefficients**

| Coefficients <sup>a</sup>                        |                                     |                             |            |                           |        |       |                                 |             |
|--|-------------------------------------|-----------------------------|------------|---------------------------|--------|-------|---------------------------------|-------------|
| Model  |                                     | Unstandardized Coefficients |            | Standardized Coefficients | t      | Sig.  | 95.0% Confidence Interval for B |             |
|  |                                     | B                           | Std. Error | Beta                      |        |       | Lower Bound                     | Upper Bound |
| 1  | (Constant)                          | 2.755                       | 0.067      |                           | 41.075 | .000  | 2.623                           | 2.887       |
|  | Internet Access                     | 0.309                       | 0.027      | 0.406                     | 11.324 | .000  | 0.255                           | 0.362       |
|  | Availability of Digital Tools       | 0.027                       | 0.031      | 0.034                     | 0.87   | 0.384 | -0.034                          | 0.088       |
|  | Multimedia Resources                | 0.153                       | 0.032      | 0.214                     | 4.785  | .000  | 0.09                            | 0.216       |
|  | Technological Support Services      | 0.098                       | 0.034      | 0.13                      | 2.862  | 0.004 | 0.031                           | 0.166       |
|  | Teacher Proficiency with Technology | -0.009                      | 0.026      | -0.012                    | -0.342 | 0.733 | -0.061                          | 0.043       |
| a. Dependent Variable: Effectiveness of Teaching |                                     |                             |            |                           |        |       |                                 |             |

The coefficients table presents the unstandardized and standardized coefficients for each predictor variable and their respective significance in predicting the effectiveness of teaching. The constant term, which represents the baseline effectiveness of teaching when all predictors are zero, is 2.755 with a very low p-value (0.000), indicating its statistical significance. Among the independent variables, "Internet Access" has a significant positive relationship with teaching effectiveness, with an unstandardized coefficient of 0.309 and a standardized beta of 0.406, both significant at  $p < 0.001$ . "Multimedia Resources" and "Technological Support Services" also significantly impact teaching effectiveness with coefficients of 0.153 and 0.098, respectively. However, "Availability of Digital Tools" has a non-significant effect on teaching effectiveness ( $p = 0.384$ ), while "Teacher Proficiency with Technology" shows a negligible, non-significant negative relationship ( $p = 0.733$ ), suggesting that it does not have a meaningful influence on teaching effectiveness in this model. These findings emphasize the importance of internet access, multimedia resources, and technological support services in enhancing teaching effectiveness, while the role of digital tools and teacher proficiency with technology appears less influential in this context.

**Table 5 Residuals Statistics**

| Residuals Statistics <sup>a</sup> |         |         |      |                |     |
|-----------------------------------|---------|---------|------|----------------|-----|
|                                   | Minimum | Maximum | Mean | Std. Deviation | N   |
| Predicted Value                   | 3.33    | 6.79    | 5.08 | 1.071          | 540 |
| Residual                          | -3.214  | 2.541   | 0    | 1.002          | 540 |
| Std. Predicted Value              | -1.633  | 1.598   | 0    | 1              | 540 |
| Std. Residual                     | -3.203  | 2.533   | 0    | 0.998          | 540 |
| a. Dependent Variable: Behavior   |         |         |      |                |     |

The residuals statistics table reveals key details about the model's prediction accuracy. The predicted values range from a minimum of 3.33 to a maximum of 6.79, with a mean of 5.08





and a standard deviation of 1.071, indicating moderate variation in predictions. The residuals, or the differences between observed and predicted values, range from -3.214 to 2.541, with a mean of 0, showing that the model's predictions are, on average, unbiased. The standard deviation of the residuals is 1.002, reflecting the variation around the predicted values. Standardized predicted values range from -1.633 to 1.598, and standardized residuals range from -3.203 to 2.533, with both having a mean of 0 and a standard deviation close to 1, suggesting that the model fits the data well with no significant bias or outliers.

## 5 Findings

1. The regression model significantly explains the variance in teaching effectiveness ( $F = 311.884$ ,  $p = 0.000$ ), indicating that the inclusion of technological infrastructure variables strongly influences teaching outcomes. This supports the hypothesis that technological infrastructure plays a crucial role in enhancing teaching effectiveness.
2. Internet access has a significant positive impact on teaching effectiveness ( $\text{Beta} = 0.406$ ,  $p < 0.05$ ), suggesting that higher internet availability improves teaching quality by providing teachers with access to online resources and educational tools, which can facilitate better learning outcomes.
3. The use of multimedia resources significantly enhances teaching effectiveness ( $\text{Beta} = 0.214$ ,  $p < 0.05$ ). This shows that incorporating multimedia in classrooms contributes to improved student engagement and understanding by offering dynamic and interactive methods for presenting information.
4. Technological support services positively influence teaching effectiveness ( $\text{Beta} = 0.130$ ,  $p < 0.05$ ). This finding highlights the importance of providing teachers with technical assistance and support, ensuring that they can effectively utilize technology in the classroom without interruptions, ultimately leading to better teaching outcomes.
5. Teacher proficiency with technology does not significantly impact teaching effectiveness ( $\text{Beta} = -0.012$ ,  $p = 0.733$ ). Despite expectations, this result suggests that the teacher's technical skills alone are not a significant determinant of teaching quality, implying that other factors, such as access to technological resources, play a more critical role in enhancing teaching effectiveness.
6. The model explains 53.5% of the variance in teaching effectiveness ( $R^2 = 0.535$ ), indicating a moderate relationship between technological infrastructure and teaching outcomes. While the model is significant, it also suggests that other factors not included in the analysis might influence teaching effectiveness, pointing to the need for further investigation into additional determinants.
7. The rejection of the null hypothesis ( $H_0$ ) confirms that technological infrastructure is significantly related to teaching effectiveness. This provides strong evidence that factors like internet access, digital tools, and technological support services contribute meaningfully to improving teaching outcomes, reinforcing the importance of investing in these areas.
8. The residual statistics indicate a good fit of the model, with a mean of 0 and a standard deviation of 1.002. This suggests that the predictions made by the model are unbiased



---

and reliable, with minimal variance between predicted and actual values, further validating the model's robustness and the credibility of the findings.

## 6 Conclusion and Discussion

This study aimed to explore the relationship between the availability of technological infrastructure and the effectiveness of teaching in educational institutions. The findings confirmed that technological factors such as internet access, multimedia resources, and technological support services significantly impact teaching effectiveness. The regression model, which demonstrated a strong significance ( $F = 311.884$ ,  $p < 0.05$ ), indicates that technological infrastructure plays a pivotal role in enhancing the quality of teaching. While internet access, multimedia resources, and support services had a clear positive relationship with teaching effectiveness, teacher proficiency with technology did not emerge as a significant predictor. These results underline the importance of a supportive technological environment, which facilitates the use of modern educational tools, ultimately improving teaching outcomes.

The study's findings support the growing body of literature that emphasizes the importance of technological infrastructure in modern education. It was observed that internet access and the availability of multimedia resources are crucial in enhancing teaching methods and overall learning outcomes. Teachers who have reliable access to digital tools and technological support services are better equipped to create engaging and dynamic learning environments, which positively affect student performance and satisfaction. However, the lack of significant impact from teacher proficiency with technology suggests that mere technical knowledge may not be sufficient in ensuring effective teaching. Instead, access to resources and continuous support play a more significant role. This finding has practical implications, suggesting that educational institutions should focus not only on improving teachers' technical skills but also on providing adequate resources, infrastructure, and support systems that enable them to integrate technology effectively in the classroom.

The study also revealed that 53.5% of the variance in teaching effectiveness could be explained by the technological infrastructure variables. While this indicates a moderate relationship, it also suggests that other factors, such as teaching methods, curriculum design, and student engagement, may contribute to the overall effectiveness of teaching. Therefore, future studies should examine these factors in conjunction with technological infrastructure to gain a more holistic understanding of teaching effectiveness in contemporary educational settings.

The findings of this study have significant implications for educational policymakers, administrators, and practitioners. Given the substantial role of internet access, multimedia resources, and technological support in enhancing teaching effectiveness, it is essential for educational institutions to invest in robust technological infrastructure. Ensuring that teachers have access to up-to-date tools and resources, as well as reliable technical support, will enable them to utilize technology in ways that improve the quality of teaching and learning. Additionally, it is recommended that institutions prioritize professional development programs that focus on integrating technology effectively into pedagogy, not just enhancing technical skills. By fostering an environment where both teachers and students are equipped with the



---

necessary tools and support, educational institutions can improve overall teaching effectiveness and student learning experiences.

This study highlights the need for a more strategic approach to technology adoption in education, where the focus is not only on providing technological tools but also on ensuring their effective usage in the teaching and learning process. The importance of creating a supportive ecosystem around technology, including training, technical support, and infrastructure maintenance, cannot be overstated.

Future research in this domain could expand by incorporating additional variables that might influence teaching effectiveness, such as institutional culture, teacher motivation, and student-centered teaching methods. Moreover, exploring the impact of different types of technologies like such as artificial intelligence, virtual reality, and mobile learning applications on teaching effectiveness could offer valuable insights. Longitudinal studies examining the evolution of teaching effectiveness over time with the increasing integration of technology would also provide a more comprehensive understanding of its long-term impact.

This study was conducted in a specific educational context, and its findings may vary across different regions or educational levels. Future research could explore these relationships across various educational sectors (e.g., primary, secondary, and higher education) to understand how technological infrastructure influences teaching in different settings.

While the study provides valuable insights, there are several limitations to consider. First, the research focused on a limited number of technological variables, which may not fully capture the complexity of factors influencing teaching effectiveness. The inclusion of additional variables, such as pedagogical approaches and institutional policies, could offer a more comprehensive view of the factors affecting teaching outcomes. Second, the study's sample may not be representative of all educational institutions, as it was conducted in a specific geographic and institutional context. A larger, more diverse sample would increase the generalizability of the findings. Third, the study primarily relied on self-reported data from educators, which may introduce response biases. Future research could benefit from using a mixed-methods approach, combining quantitative data with qualitative insights from both teachers and students to offer a more nuanced perspective. Lastly, the cross-sectional nature of the study limits the ability to draw conclusions about causal relationships between technological infrastructure and teaching effectiveness, highlighting the need for longitudinal studies in the future.

Hence it is concluded that, while this study provides strong evidence that technological infrastructure significantly influences teaching effectiveness, it also points to areas where further research and development are needed. By addressing the limitations and expanding the scope of future studies, researchers can continue to contribute to the understanding of how technology can shape the future of education.



## 7 Bibliography

1. Arief, R. (2012). *Usaha Peningkatan Kompetensi Softskill melalui Student Centered Learning bagi Mahasiswa yang Mengikuti Mata Kuliah Analisa Perancangan Sistem. Jurnal Pendidikan Teknologi dan Kejuruan*, 21(1), 11-22.
2. Arnyana, I.B.P. (2018). *Pembelajaran Sains 4.0. Prosiding Seminar Nasional MIPA*.
3. Enis, R.H. (1985). *Goals for A Critical Thinking Curriculum*. In A.L. Costa (Ed.), *Developing Minds: A Resource Book for Teaching Thinking* (pp. 54-57). Alexandria, Virginia: Association for Supervision and Curriculum Development (ASCD).
4. Enis, R.H. (1993). *Critical Thinking Assessment. Theory Into Practice*, 32(3), 179-186.
5. Gowan. (1979). *Developmental Stage Theory in Helping Children Become Creative*. In Gallagher, *Issues in Gifted Education*. USA: Ventura.
6. Fajri, I. (2019). *Pengaruh Model Project Citizen Dalam Meningkatkan Learning And Innovation Skills Siswa Di SMA Negeri 10 Fajar Harapan Banda Aceh*. ETD Unsyiah.
7. Fajri, I., Yusuf, R., Maimun, B.A., & Sanusi, Y. (2020). *Innovation Model of Citizenship Education Learning in the 21st-Century Skill-Learning Environment of Students in Aceh*. *Innovation*, 7(16).
8. Fajri, I., Ar, K., Prajana, A., Yusran, & Sanusi. (2020). *Peningkatan Keterampilan 4C Melalui Model Pembelajaran Berbasis Portofolio*. *Jurnal Dedikasi Pendidikan*, 4(2), 371–380.
9. Fitriati, F., Rita, N., & Rahma, J. (2020). *Exploring the Usefulness of Rich Mathematical Task to Enhance Students' Reflective Thinking*. *Cakrawala Pendidikan*, 39(2), 346-357.
10. Fitriati, F., Marlaini, M.M., & Elizar, E. (2021). *Integrating Rich Task into Mathematics Classroom to Develop Higher Order Thinking Skills: A Collaborative Action Research Study in Secondary School*. *Elementary Education Online*, 20(1), 479-494.
11. Krulik, S., & Rudnik, J.A. (1996). *The New Source Book Teaching Reasoning and Problem Solving in Junior and Senior High School*. Massachusetts: Allyn & Bacon.
12. Kusumastuti, R., Ngadiman, & Sohidin. (2013). *Upaya SMK Bidang Studi Bisnis Manajemen dalam Memenuhi Kebutuhan Softskill Dunia Industri*. *Jupe UNS*, 1(3), 1-13.
13. Marzano, R.J., et al. (1988). *Dimensions of Thinking: A Framework for Curriculum and Instruction*. Alexandria, Virginia: Association for Supervision and Curriculum Development (ASCD).
14. Nana Mulya. (2017). *Authentic Assessment untuk Menilai Kemampuan Komunikasi Matematik*. *Prosiding Seminar Matematika dan Pendidikan Matematika UNY*, 483-488.
15. Rice, C.L. (2017). *21st Century Teaching and Learning: Teachers' Perceptions and Practices in Four High Schools of One District*. Unpublished Theses and Dissertation 2017 Arkansas Tech University. Retrieved from [https://orc.library.atu.edu/etds\\_2017/13/?utm\\_source=orc.library.atu.edu%2Fetds\\_2017%2F13&utm\\_medium=PDF&utm\\_campaign=PDFCoverPages](https://orc.library.atu.edu/etds_2017/13/?utm_source=orc.library.atu.edu%2Fetds_2017%2F13&utm_medium=PDF&utm_campaign=PDFCoverPages).
16. Slavin, R.E. (1995). *Cooperative Learning Theory, Research, and Practice* (2nd Ed.). Boston, London, Toronto, Sydney, Tokyo, Singapore: Allyn and Bacon.
17. Surtyani, N. (2010). *Implementasi Model Pembelajaran Kolaboratif untuk Meningkatkan Keterampilan Sosial Siswa*. *Majalah Ilmiah Pembelajaran*, No. 02.



- 
18. Sudjimat, D.A. (2010). *Pengembangan Model Pendidikan Soft Skill melalui Pembelajaran pada Program Studi Pendidikan Teknik Mesin FT UM. Jurnal Teknologi dan Kejuruan*, 33(2), 133–142.
  19. Satya, V.E. (2018). *Strategi Indonesia Menghadapi Industri 4.0. Jurnal Kajian terhadap Isu Aktual Dan Strategis*, X(09), 19-25.
  20. Trilling, B., & Fadel, C. (2009). *21st Century Skills: Learning for Life in Our Times. America: Jossey-Bass Wiley*.
  21. *US-Based Partnership for 21st Century Skills*. (2009). Retrieved from [http://static.battelleforkids.org/documents/p21/P21\\_Framework\\_DefinitionsBKF.pdf](http://static.battelleforkids.org/documents/p21/P21_Framework_DefinitionsBKF.pdf).
  22. Yusuf, R., Hayati, E., & Fajri, I. (2019, October). *Meningkatkan Literasi Digital Siswa Sekolah Menengah Atas Melalui Model Project Citizen. In PROSIDING SEMINAR NASIONAL “Reaktualisasi Konsep Kewarganegaraan Indonesia” (Vol. 1, pp. 185-200). Fakultas Ilmu Sosial Universitas Negeri Medan*.